

VillaCrest Limited Lifetime Warranty

VillaCrest™ Interior Doors manufactured by Millwork 360, LLC ('Millwork 360') are warranted to be free from defects in material and workmanship. At its discretion, Millwork 360 will repair, replace, or refund the full purchase price of any failed door, for/to the original residential homeowner. Warranty claims are limited to the purchase price only, and exclude delivery, finishing, installation, and/or any miscellaneous labor cost. Millwork 360 shall not be held liable, in tort or contract, for any incidental, indirect, or consequential damages, nor shall Millwork 360 be held liable for any personal injury, as a result of the purchase and use of its door products. Improper handling, finishing and/or installation, by the homeowner and/or their hired dealer/installer, of Millwork 360 manufactured door products shall render this warranty null and void.

Exclusions

Circumstances which would cause a denial of a warranty claim include, but are not limited to:

- Damage caused by third parties that are deemed out of the control of Millwork 360, including abuse, accidents, mishandling/misuse, vandalism, war, arson and/or fire, floods, earthquakes, storms, tornadoes, hurricanes, or other acts of nature.
- Any condition or appearance caused by failure to follow Millwork 360's "Storage, Handling, Installation and Finishing Guidelines".
- Improper finishing and/or job site installation of doors into conditions that would lead to failure.
- Natural variations in the color, grain and/or texture if the wood.
- Unacceptable variations on gloss level, texture and/or appearance resulting from field application of paint, stain or any other finishing material.
- Unsatisfactory service and/or appearance due to the lack of adherence to standard and/or local building codes, procedure and practices.
- Doors that have been significantly modified by the dealer, installer and/or homeowner.
- Damage caused by attempts other than Millwork 360 to repair the door.

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Tolerances

Accepted tolerances which would cause a denial of a warranty claim include but are not limited to:

- Warp which does not exceed 1/4" in the plane of 3/0 x 7/0 door itself or exceeds 1/4" within a 3/0 x 7/0 section of a larger door. Warp is any distortion in the door itself and does not refer to the door in relation to the frame or jamb in which it is hung. The term "warp" shall include bow, cup and twist.
- Panel shrinkage which does not exceed 1/8".
- Splitting of panels which does not allow light to show through.

Millwork 360 does not imply and/or express any warranty of merchantability or fitness for a particular purpose except as stated herein. Installation and use of Millwork 360's interior door products will serve as an approval and acceptance of this warranty and its conditions set forth. This warranty provides purchaser with specific legal rights; other rights may be applicable and may vary from state to state.